

**MID-AMERICA ORTHOPEDICS, L.L.C.  
PRIVACY POLICY NOTICE TO CLIENTS**

Effective January 1, 2009

**THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.**

**THIS NOTICE IS FOR YOUR INFORMATION. NO RESPONSE IS REQUIRED.**

This Privacy Policy Notice to Clients is provided to you as a requirement of the Health Insurance Portability & Accountability Act of 1996 (HIPAA). It describes how we may use or disclose your protected health information (PHI) and certain rights you have with respect to your PHI. We are required by HIPAA to maintain the privacy of PHI and to provide you with notice of our legal duties and privacy practices with respect to PHI.

**HOW WE MAY USE  
AND DISCLOSE YOUR PHI**

The following categories describe different ways that we are permitted to use and disclose your PHI. To the extent state law requires your consent to these disclosures, we would not make the disclosure without first obtaining your consent. If state law does not require your consent, we are permitted to use and disclose your PHI for these purposes without a consent or authorization.

**For Appointment Reminders:** We may use your PHI to contact you to provide you appointment reminders. For example, we may call you the day before your scheduled appointment to remind you about the appointment.

**For Treatment:** We may use and disclose your PHI to treat you. An example of a use of your PHI for your treatment purposes is recording information about you in a health record. An example of a disclosure for your treatment purposes is the consultation with another provider regarding your care.

**For Payment:** SEQ CHAPTER \h \r 1 We may use and disclose your PHI for our payment purposes. An example of such a disclosure is providing your insurer information about services you received so that it will pay us or reimburse you for those services. We may also disclose your PHI to others as authorized by HIPAA for their payment purposes.

**For Health Care Operations:** SEQ CHAPTER \h \r 1 We may use and disclose your PHI for various operational purposes. For example, your PHI may be disclosed to risk or quality improvement personnel to evaluate our performance in caring for you. In addition, we may disclose your PHI to others as authorized by HIPAA for their operational purposes.

**To Others Involved in Your Healthcare:** We have policies and procedures that provide for the release of information about your care or payment for such care to a member of your family, a relative, a close friend, or any other person involved in your care or payment for your care when you are not present or able to give authorization for the release of information. If you are present for such a disclosure (whether in person or on a telephone call), we will either seek your verbal agreement to the disclosure or provide you an opportunity to object to it.

**As Required by Law:** We may use or disclose your PHI to the extent we are required to do so by federal, state, or local law. For example, we may disclose your PHI for the following purposes: (i) judicial and administrative proceedings pursuant to legal authority; (ii) to report information related to victims of abuse, neglect or domestic violence; and (iii) to assist law enforcement officials in their law enforcement duties.

**For Public Health Activities:** We may disclose your PHI for public health activities such as assisting public health authorities or other legal authorities to prevent or control disease, injury, or disability or for other health oversight activities authorized by law.

**For Health and Safety:** We may use or disclose your PHI if we, in good faith, believe it is necessary to prevent or lessen a serious and imminent threat to your health or safety or to the health or safety of others. Any disclosure, however, would only be made to someone reasonably able to help prevent or lessen the threat.

**Correctional Institutions:** We may disclose your PHI to a correctional institution or law enforcement official if you are in their custody if the disclosure is necessary for certain purposes, including the provision of your healthcare and the safety and health of others.

**Business Associates:** Information may be shared with third party “business associates” that perform various activities on our behalf. Whenever such an arrangement involves the use or disclosure of your PHI, we will have a written contract with such third party that contains terms designed to protect the privacy of your PHI.

**Worker’s Compensation:** We may disclose your protected health information as authorized to comply with workers’ compensation laws and other similar legally established programs.

#### **OTHER USES AND DISCLOSURES OF HEALTH INFORMATION**

We can use and disclose your PHI for the following other purposes: (i) organ donation; (ii) to coroners; (iii) research; (iii) fund-raising; and (iv) government functions. However, these are not uses or disclosures that we would typically make. Other uses and disclosures of health information not covered by this notice or the laws that apply to our office will be

made only with your written authorization. You may revoke this authorization at any time in writing, except to the extent that action has already been taken in reliance on the use or disclosure permitted by the authorization. If you revoke your authorization, we will no longer use or disclose your PHI for the reasons covered by your written authorization. Of course, we are unable to take back any disclosures we have already made with your permission.

## **YOUR RIGHTS REGARDING YOUR PHI**

**Right to Request Restrictions:** You have the right to request that we place restrictions on the way we use and disclose your PHI for treatment, payment or healthcare operations or as described in the section of this notice entitled “*To Others Involved in Your Healthcare.*” You must make your request for restrictions in writing on the form provided by our office. However, we are not required to agree to these restrictions. If we do agree to a requested restriction, we may not use or disclose your PHI in violation of that restriction, unless it is needed for an emergency.

**Confidential Communications:** You have the right to ask us to communicate with you about your PHI by alternative means or to alternative locations. You must make your confidential communication request in writing on the form provided by our office. We must accommodate any reasonable request for confidential communications.

**Access to PHI:** You have the right to look at or receive a copy of your PHI contained in a “designated record set,” with a few exceptions. You must make your request in writing on the form provided by our office and provide us with the specific information we need to fulfill your request. We may deny your request in certain limited circumstances and in some cases, you may have the right to have the denial reviewed by a licensed health care professional who was not involved with the initial denial of the request.

**Amendment of PHI:** You have the right to request that we amend any PHI about you that is contained in a “designated record set” and which is incomplete or inaccurate. You must make your request for amendment in writing on the form provided by our office. If we agree that the original information was incomplete or inaccurate, we will correct our records. If we do not agree, you may submit a short statement of dispute, which we will include in any future disclosure of your PHI or, alternatively, you may request that we provide your request for amendment and the denial of such request with any future disclosures of the PHI at issue. We have the right to prepare a rebuttal to any statement of dispute submitted by you.

**Accounting of Certain Disclosures:** You have the right to request that we provide you with an accounting of certain disclosures we have made of your PHI by making a request in writing on the form provided by our office. The written request must state the time period desired for the accounting, which must be less than a 6-year period starting after April 14, 2003.

**Right to a Paper Copy of This Notice:** You have the right to a paper copy of this notice. You may ask us to give you a copy of this notice at any time.

To obtain the forms necessary to exercise your rights, contact the HIPAA Privacy Official at (316) 630-9300. All completed request forms should be sent to Mid-America Orthopedics, L.L.C., Attn: HIPAA Privacy Official, 1923 North Webb Road, Wichita, Kansas 67206.

We may change the terms of this notice at any time. The new notice will be effective for all PHI that we maintain, including PHI that was created or received prior to the date of such change. We will make any new Privacy Policy Notice to Clients available at our office whenever we make a material change in the privacy practices described in this notice. We are required to abide by the terms of the Privacy Policy Notice to Clients currently in effect.

### **QUESTIONS AND COMPLAINTS**

For additional information or if you have any questions regarding our privacy policy, please write to us at: Mid-America Orthopedics, L.L.C., Attn: HIPAA Privacy Official, 1923 North Webb Road, Wichita, Kansas 67206 or call us at (316) 630-9300.

If you are concerned that your privacy rights may have been violated, or if you disagree with a decision we made about access to your PHI, you may file a complaint with the HIPAA Privacy Official at the above address or by phone at (316) 630-9300. You also have the right to file a complaint with the Secretary of the Department of Health and Human Services. Send your complaint to: Office for Civil Rights, DHHS (OCR), 601 East 12<sup>th</sup> Street – Room 248, Kansas City, MO 64106; or contact the OCR above at (816) 426-7277; (816) 426-7065 (TDD); (816) 426-3686 (FAX); or send the information to the following electronic message address: HYPERLINK "mailto:OCRComplaint@hhs.gov" [OCRComplaint@hhs.gov](mailto:OCRComplaint@hhs.gov). You may request a Health Information Privacy Complaint Form Package at the above OCR office or you may obtain this form via the Internet at HYPERLINK "http://www.hhs.gov/ocr/howtofileprivacy.pdf" <http://www.hhs.gov/ocr/howtofileprivacy.pdf>. We will not take retaliatory action against you if you file a complaint about our privacy practices.

